

Selva Bananita

CONSELVATUR S.A.



RESERVATIONS, MODIFICATIONS & CANCELLATIONS POLICIES

RESERVATIONS FROM JANUARY THROUGH NOVEMBER

All reservations have to be done in writing (fax or e-mail)

All reservations have to be prepaid with a minimum of 50% of the total fee no later than 15 days after the reservation has been made. The balance is due no later than one month prior to your arrival.

Conselvatur / Selva Bananita Lodge reserve the right to free reservations if payments have not taken place in time.

Last minute reservations have to be deposited immediately and in full.

RESERVATIONS FOR DECEMBER & EASTER WEEK

All reservations have to be done in writing (fax or e-mail)

All reservations have to be prepaid with a minimum of 50% of the total fee no later than 15 days after the reservation has been made. The balance is due no later than two months prior to your arrival.

Conselvatur / Selva Bananita Lodge reserve the right to free reservations if payments have not taken place in time.

Last minute reservations have to be deposited immediately and in full.

MODIFICATIONS: All modifications received in writing (fax or e-mail) 48 hours or more prior to your arrival are subject to availability.

All modifications received 48 hours or less prior to your arrival will be handled as no shows and have a 100% penalty.

CANCELLATIONS: Cancellations made during the months of January through November will have a 50% penalty, if received 48 hours or more prior to your arrival. For cancellations for the month of December and for Easter Week a 100% penalty applies.

We understand that sometimes plans fall through for reasons beyond control, i.e. sickness, accidents, death of friends and families or drastic changes in weather conditions that make flying impossible.

In the above cases, and to the best of our abilities and depending on availability, we will hold your reservation for a full 6 months after the initial reservation date for the portion of Selva Bananito Lodge, except for reservations in December and during Easter week. For changes in December and Easter week reservations due to reasons beyond control please add 50% penalty for the section of Selva Bananito. Additionally we will do our best to validate reservations with other services providers (should this be the case) and modify new reservation dates in order to fit your new traveling plans. Penalties for other services may apply beyond our control and are subject to other service provider's cancellation policies.